



CELEBRATE 2017
WITH ALGONQUIN COLLEGE AND OCMC



Job Interview Scenario



LIVE • WORK • PLAY

PROPERTY MANAGEMENT • OPERATIONS • SALES • MARKETING



FULL TIME CAREER OPPORTUNITIES IN ONTARIO AND QUEBEC

Future Leaders Start with Us

CLV Group's management training program offers you hands-on training in sales, marketing, administration, operations and real estate finance. The program begins with the role of Customer Care Coordinator (CCC) and is focused on skills development related to each core competency listed above with an emphasis on service excellence, sales and marketing.

Through skills based training, experiential learning and professional development courses, you can be on a path to career advancement in property management, sales management, marketing and event planning, acquisitions and/or asset management depending on your area of interest and expertise.

What to Expect with the Customer Care Coordinator Role

You will focus on servicing our client base and promoting our services, amenities and new lifestyle options available throughout our communities. Activities include rental sales and developing B2B partnerships. Also, enhancing our resident experience to promote retention and satisfaction by developing and participating in community based resident events.

Ideally, you are a self-starter, self-motivated professional looking to build a career. You bring creative ideas to assist with our positioning and messaging in the market. You evaluate market trends and competitive information to provide strategies and identify differentiators. In this role, you will have a direct impact and be involved in market strategies including targeting, positioning, messaging and pricing.

Qualifications

- Education and/or experience in sales, marketing, real estate and/or hospitality
- Team minded, collaborative style
- Self-motivated, energetic with positive attitude
- Ability to establish rapport and build trust
- Proficiency with MS- Office applications
- Strong organizational and time management skills
- Strong administrative abilities
- Effective communication skills both spoken and written
- Aptitude for problem solving

Additional Information

- A vehicle is required for this position
- Flexibility with work hours
- Ability to work after hours and weekends

Our business is all about people and improving the lives of those we touch. Giving back to our communities is how we measure our success.

We Help Build Better Communities Every Day... Be Part of It!

Please either
Email your resume and cover letter to ocmc2017@algonquincollege.com
OR

Send four copies of your resume and cover letter to:
Professor Jim Neubauer
School of Business, Room B422, Algonquin College
1385 Woodroffe Avenue, Ottawa, K1G 1V8

All documents must arrive by midnight on Monday, October 30, 2017

Note that students/coaching teams are not allowed to contact the sponsoring company in any way (phone or email) when preparing for the job interview. They may research the website for basic information about the company, but personal contact is forbidden